

[Regulations and tips]

Fundamentally, there is the question of what you would like to put in your safe. Valuables like money, jewelry, photo- or video equipment, savings books, stocks, documents, data, etc. are often irreplaceable and should be stored in certified and insured safes. The Wertheim product range offers a safe for every demand. When choosing a safe, keep in mind that your desired storage space may increase in the future.

[Location]

Choose a place for your safe that is preferably concealed from view. Take care of the environmental conditions such as temperature, air humidity, and floor load bearing capacity. If installing the safe in furniture, make sure that furniture's load bearing capacity is sufficient and a professional anchoring through the rear wall or floor is possible.

For free standing safes of minimal height, you have the option of putting them on a certified plinth to allow a more user-friendly access.

Wall safes:

Wall safes should be located in places where there is a sufficiently thick wall, such as the area under stairs. Walls containing chimneys are not suitable for the installation of wall safes (see also instructions for installation). You can choose the height of the installation in a way that maximizes the comfort of handling the locking system.

[Anchoring]

Safes weighing less than 1.000 kg must be anchored to a solid part of the building in accordance with EN 1143-1.

All Wertheim certified safes are prepared with floor anchoring, and safes from resistance grade I to III (except for CWS, CWP) are also prepared with rear wall anchoring. Additional anchoring holes from the standard floor/rear wall can also be produced upon request at the time of ordering (e.g., in the side wall, ceiling, back wall, floor).

Safes weighing less than 1.000 kg are delivered with 1 piece of anchoring material. Additional anchoring material are also available upon request, when requested at the time of ordering.

For proper anchoring, no pipes or wires should be present in the anchorage area. In the case of floor installations, anchoring on load-bearing concrete is recommended. Anchoring in screed alone is not sufficient. When anchoring in the wall, the safe must be flushed with the wall. In the area where the safe is to be mounted, base boards, cupboards/cabinet walls (when installed in furniture), etc. must be removed by the customer in advance before the installation service takes place. The customer assumes responsibility for this and a disclaimer must be signed.

A declaration of conformity for proper anchoring (enclosed with the delivery documents) completed by the installation/delivery team is handed over or sent with the invoice. These documents must be submitted to the insurer to receive full coverage.

It should be noted that wall mounting (cantilevered) is not provided as standard.

If Manufacturer-compliant anchoring cannot be carried out due to structural conditions, the insurer can reduce the classification of the security class. We recommend that this be clarified in advance with your insurance company.

[Transportation]

Even before purchasing your safe, it is important to clarify the transport route and the situation in which it will be brought in.

Wertheim offers delivery service in Austria and Germany in conjunction with our selected network of freight forwarders. Two types of delivery services offered are:

Delivery to Place of Destination (CIP sidewalk)

Carriage Insurance paid

Goods delivered to place of destination, unloaded „sidewalk edge“ (at ground level, without steps), not installed.

Delivery to Place of Destination incl. installation (CIP-Installation)

Carriage Insurance paid

Installation and set-up at destination, including delivery (2-man assembly crew), and 1 hour working time. Destination and installation site must be easily accessible. For safes under 1.000 kg, anchoring incl. according to regulations.

Specialized transport is also available upon request (4-man assembly team, crane installation, etc.). If required, a pre-installation site visit is also offered.

For a smooth and problem free delivery and installation, a completed transport questionnaire is necessary. There are a few important points to consider:

Transport outside of the building

Is there a paved access route for the truck?

Are there any transport obstacles, bans on passage, restrictions on the access route?

Parking space available?

Loading ramp available? Fork lift available?

What is the spatial structure of the access route at destination - concrete, asphalt, gravel, etc.?

Transport over steps (stairs outside)? Can the steps be bridged with a lifting platform?

Transportation within the building

Are the doorway widths and heights sufficient?

What is the spatial structure of the access route at destination - tiles, stone, wood, etc.?

Installation on the ground floor / in the cellar / on an upper floor?

Availability of lift with adequate dimensions and adequate loading capacity?

Is transportation over stairs necessary? If yes, how many steps are there and are they wide enough?

Which type of stairs, which material? (concrete, wood, carpet, PVC, marble/stone, etc.)

Set-up Location

Is the load capacity of the transport route and the installation location sufficient for the weight of the safe?

Is there enough space available?

Is an adequately sized reinforced concrete floor (or wall) available for proper anchoring?

Is the floor/wall in the anchoring area free of cables, pipes or underfloor heating?

We thank you for your understanding that only after receipt of the completed transport questionnaire can a decision be made as to whether a standard delivery is possible, or due to stair transport and/or special circumstances, a specialized transport with an on-site pre-inspection is required. For such delivery-installation scenarios, pricing can only be provided upon request.

Our team of consultants will be happy to answer any questions you may have.